

### Removal of “General” clinic types

Nationally, as of 9th May, “General” clinic types have been removed from Choose and Book (with the exception of ‘general’ ENT, which will be removed in the coming weeks). Where appropriate new clinic types, labelled “Not Otherwise Specified” have been added. This has been done to encourage referrers to first explore specialist services, and to select a “General” service only where no appropriate specialist service is available.

### Finding Services Effectively

https://nww.ebs.ncrs.nhs.uk/app-ebs/home.do - Microsoft Internet Explorer provided by Newcastle upon Tyne Hospitals

Help

choose and book

Show Search

Service Search

Referral Information

Initial Referring Clinician - Referring PCT - NEWCASTLE PCT

\*Priority: Routine Due By Date: / /

Filter Services By:

Specialty: Ophthalmology Access Service Selection \*Clinic Type: Cataract

View Additional Filter Options

Organisation or Site Name: Staff Mix: Male and Female

Indicative Wait Time Less Than days Maximum Services Returned 99 Within miles of NES 1EH postcode

Service Results Displaying 99 of 100+ matching services. Redefine your search criteria to display additional services.

Select	Miles	Service Name	Directly Bookable	Location
<input type="checkbox"/>	4	Ophthalmology - Cataract - RV - Newcastle FT - RTD	Y	THE ROYAL VICTORIA INFIRMARY
<input type="checkbox"/>	6	Ophthalmology - Cataract (Fell Tower) - FTM - Newcastle FT - RTD		
<input type="checkbox"/>	10	Ophthalmology - Cataract (Shotley Bridge) - SBH - Newcastle RTD		
<input type="checkbox"/>	11	Ophthalmology - Cataract - CLS - Newcastle FT - RTD	Y	CHESTER STREET COMMUNITY HOSPITAL

Click the service name to be taken to the service description screen

In many cases, hospital departments have updated the “booking guidance” for the services that they provide. To access this information (known as ‘Service Specific Booking Guidance’) use your mouse to click the name of the service that you wish to find out more about.

We wish to make this “booking guidance” as useful as possible for referrers and would welcome any comments or feedback that you may have.

## **New Services available at Newcastle Hospitals**

We are pleased to announce that Oral & Maxillofacial Surgery is now available through Choose and Book, with a range of four directly bookable services.

We continue to work to ensure that all our services are directly bookable. The only services that remain outstanding are Orthopaedics, Clinical Immunology & Allergy and Sleep Studies. We will keep you updated in future Newsletters.

## **Future Developments?**

As Choose and Book develops, opportunities are arising to expand the use of Choose and Book beyond standard Outpatient appointments into new areas such as Cancer Referrals, Rapid Access Chest Pain, X-Ray, Endoscopy and other diagnostic tests.

There are significant challenges to achieve each of these advancements, and we would be keen to understand your opinions as to which of these areas you would be most keen to see available through Choose and Book. Please direct any comments to the email address below.

We want to help you and your practice make the most of Choose and Book and the services offered by The Newcastle upon Tyne Hospitals NHS Foundation Trust. If you have any problems or queries please feel free to contact Garry Schulz or Joan Debnam at: [\*\*cab@nuth.nhs.uk\*\*](mailto:cab@nuth.nhs.uk)