

The Newcastle upon Tyne Hospitals NHS Foundation Trust - September 2008



New Services at Newcastle!

We are pleased to announce a range of new services including:

- Specialist Hypertension Service – RVI
- Neurological Sleep Disorders – Freeman Hospital
- Mechanical Back & Neck Pain Physiotherapy – Freeman Hospital
- Sleep Apnoea – Freeman Hospital
- Clinical Immunology & Allergy – Telephone Assessment service, RVI

More detailed information of how to book into the Sleep Studies or Clinical Immunology services is on page two of this newsletter.

New Gateshead ENT Clinic

Out in the community, meanwhile, we are delighted to announce the launch of a comprehensive ENT service based at Whickham Cottage Medical Centre. The first clinic will run on 1st October 2008, and the service is available to book now.

Choose and Book release 4.1

Choose and Book release 4.1 is scheduled be rolled out nationally on the weekend of 18th October 2008. The main changes to the system in this release will be cosmetic. The two main changes we have been made aware of are:

Tabbed Browsing – you will now see tabs for ‘worklists’ and ‘enquiries’ etc, in place of the buttons currently towards the top right of your screens.

Aggregated worklists – you will now have one worklist showing all activity, and will be able to apply a filter to this list if you wish only to see certain elements.

For further details please visit <http://nww.chooseandbook.nhs.uk/staff/future/>

We want to help you and your practice make the most of Choose and Book and the services offered by The Newcastle upon Tyne Hospitals NHS Foundation Trust. If you have any problems or queries please feel free to contact Garry Schulz or Joan Debnam at: cab@nuth.nhs.uk

22nd September 2008

Sleep services at Newcastle

There are two very different Sleep services available at the Freeman Hospital. It is important that these services are selected appropriately to ensure a successful referral.

Sleep Apnoea service – this service is for patients suffering Sleep Apnoea, Chronic respiratory failure, or with Co-existent respiratory disease.

Neurological Sleep Disorders – this service is only for patients suffering Narcolepsy, Restless legs, Parasomnias, Nocturnal epilepsies or Insomnia.

Clinical Immunology and Allergy - Telephone Assessment

The complexities of this regional service have made it necessary to implement a Telephone Assessment service. You will directly book a telephone appointment for your patient, who is expected to contact the hospital at the arranged time for the outcome of the assessment. Owing to the short turn-around within the service, it is vital that referral letters are attached at least 3 working days before the telephone assessment. An appointment for attendance will be booked as part of the assessment outcome as appropriate.

Full booking replaces E-Referrals services at Newcastle Hospitals

As a real step forward after almost three years, and 35 000 referrals, the remaining E-Referral services at Newcastle Hospitals were finally withdrawn on 29th August 2008. Clinical Immunology and Sleep Studies have been replaced with the Directly Bookable alternatives described above.

Trauma & Orthopaedics continues to be an outlier, and is a real focus of attention for our Trust. Upper Limb services, including services covering Hand, Wrist, Shoulder and Elbow are scheduled to go live on 1st October 2008 and work will continue to bring the remainder of this specialty to you electronically as soon as it becomes feasible to do so.

If you have any problems or queries relating to Choose and Book services or the use of Choose and Book please feel free to contact Garry Schulz or Joan Debnam at: cab@nuth.nhs.uk