

**Newcastle upon Tyne Hospitals NHS Foundation Trust
Newcastle Neonatal Service Guidelines –
Neonatal Review following discharge home June 2008**

Key contacts	Working hours(0830 to 1700): ward 35 RVI Blue area registrar or consultant via secretaries. Out of hours: duty neonatal registrar
Telephone contact number	Working hours 0191 282 5156/5197/5034 Out of hours (direct line) 0191 282 9239
Fax number	0191 282 5038
Service offered	Telephone advice; potentially review of mother and baby.
Where is the service provided	Maternity, RVI. Exact location depends on the timing of the referral.
Opening times	24 hour service – see above for working hours and out-of-hours arrangements.
Guidelines for referral	<p>Babies < 14 days, particularly with concerns relating to feeding, jaundice or other birth-associated issues, where immediate help is needed.</p> <p>This EXCLUDES</p> <ul style="list-style-type: none"> • Babies who are likely to have an infectious disease such as bronchiolitis or chickenpox. • Babies ≥ 14 days <p>These babies should be considered 'paediatric' and the normal referral pathway is via the GP to ward 5 or A&E depending on diagnosis and condition. Out of hours and in an emergency admission should be direct to A&E.</p> <p>Guidance for the MAU Calls relating to a baby's health that are put through to the MAU, whether from community midwives or from parents, should be transferred to the neonatal team. The neonatal team will then manage the situation as if the call had come to them in the first instance.</p>
How to refer	Working day: ring any of the consultants' secretaries on the above numbers. Out of hours: ring 0191 282 9239, or the ward 35 Red area, 0191 282 5635
Standards	Aims to provide telephone advice, review, occasionally re-admission of mother and baby.
Other information	