

THE NEWCASTLE UPON TYNE HOSPITALS NHS FOUNDATION TRUST

COUNCIL OF GOVERNORS

PATIENT FOOD TASTING, WARD 15, ROYAL VICTORIA INFIRMARY

Attached is a copy of a proforma used for Governors' food tasting visits. On 28th May 2008 one Governor attended Ward 15. Hot food sampled was very good – no fault was found except the crumble could be improved – Catering Manager has in hand with the supplier.

Sandwiches greatly improved – now prepared with brown bread from new supplier and ham tasted fine.

This ward has an excellent meal service system with staff focused on “meals”. Protected meal times in place and ambulant patients sit together in an attractively decorated room, with helpers as necessary. Most impressive, with an interested, cheerful staff.

Suggested that meal tasting visits be varied between lunch and dinner and on different days, so that the full menu is seen.

Eric Green
Public Governor
30th June 2008