

THE NEWCASTLE UPON TYNE HOSPITALS NHS FOUNDATION TRUST

COUNCIL OF GOVERNORS

HEALTHCARE COMMISSION ANNUAL HEALTH CHECK RESULTS 2007/08

**Report Purpose:**  
**Decision / Approval**  
**Discussion**  
**Information**

✓

**Brief description of the item and any significant issues:**

This paper presents the results for the Annual Health Check 2007/08, for which the Trust scored "Excellent" for Use of Resources and "Excellent" for Quality of Services.

# THE NEWCASTLE UPON TYNE HOSPITALS NHS FOUNDATION TRUST

## COUNCIL OF GOVERNORS

### HEALTHCARE COMMISSION ANNUAL HEALTH CHECK RESULTS 2007/08

#### 1. INTRODUCTION

The Healthcare Commission published its Annual Health Check results for 2007/08 on 16<sup>th</sup> October 2008. This paper describes the outcome of the ratings and the Commission has also provided NHS organisations with a comparative summary and more detail, which accompanies this paper.

#### 2. THE ANNUAL HEALTH CHECK RATINGS

Governors will be aware that the Annual Health Check comprises a two part rating. The 2007/08 scores for the Trust were as follows:

- Use of Resources – **‘Excellent’**
- Quality of Services – **‘Excellent’**

These scores represent a tremendous achievement and demonstrate a consistent rating for Use of Resources, and an improvement in the rating for Quality of Service from ‘Good’ in 2006/07.

The Healthcare Commission made the following statement in relation to the Newcastle Hospitals.

*‘Based on our assessment for 2007/08, The Newcastle Upon Tyne Hospitals NHS Foundation Trust provided an excellent quality of service to patients, having made improvements compared with the previous two years. This Trust gained Foundation status during 2006/07. Foundation Trusts are assessed in a different way to other Trusts. It has continued to be excellent at managing its finances.’*

*The Trust was not one of those chosen to receive an inspection over the Summer.*

*In a recent survey of Trusts in England, patients rated this organisation as ‘satisfactory’ in terms of their overall experience.*

***Healthcare Commission 16<sup>th</sup> October 2008***

The rest of this paper examines the results of the ratings in further detail.

#### 3. USE OF RESOURCES

This rating considers the way in which Trusts manage their financial resources. In 2007/08 the Trust maintained a score of **‘Excellent’**. The rating for Foundation Trusts is determined using Monitor’s Financial Risk Rating. Non-Foundation

Trusts are assessed using a set of performance indicators applied by the Audit Commission.

#### 4. QUALITY OF SERVICES

This aspect of the rating provides a comprehensive assessment of quality including patient safety issues, cleanliness, waiting times and how new national targets and guidelines are being implemented. There are three components to this rating. To attain an '**Excellent**' rating, Trusts must attain the highest score in each component. An analysis of the scores in each follows:

##### *i) Core Standards*

Acute and specialist trusts are required to comply with 43 out of 44 parts of the 24 core standards through a declaration from the Trust Board. These include the standards concerned with safety and cleanliness, safeguarding children, infection control, dignity and respect, and privacy and confidentiality. The Trust attained the highest score in this category, '**Fully met**', and 69.8% of all other acute Trusts fully met their core standards.

Only one indicator was 'not met' within the Safety section C04a – infection control, where the Trust could not declare that it had met the standard of having systems in place to reduce the risk to patients, staff and visitors of acquiring infections, such as MRSA, as a consequence of the breached target for MRSA bacteraemias. However, systems are in place to rectify this standard for 2008-09.

##### *ii) Existing National Targets*

The highest score, '**Fully met**' was maintained in this category, with the Trust having performed exceptionally to achieve all its waiting times for cancer treatment, inpatient and outpatient treatment and other targets in this category. Nationally 71% of acute Trusts nationally fully met their existing national targets, a comprehensive list of targets and scores is shown in Exhibit 1.

##### *iii) New National Targets*

The Trust attained the highest score of '**Excellent**' in this category, and nationally 44.9% of acute Trusts achieved excellent. Again this reflects the exceptional achievement within the Trust. Exhibit 2 shows the full range of targets which include 18 weeks, infection rates and patient experience.

The assessments indicated that all but one of the new national targets were achieved. The under achieved target was MRSA bacteraemia – the target level of MRSA bacteraemia was 37, and the actual number reported in 2007/08 was 59 cases. This was assessed as "**under-performance**" on the target as the number of MRSA bacteraemia reported by the trust was not in line with the agreed target reductions for 2007/2008.

## 5. NATIONAL AND LOCAL COMPARISONS

An analysis has been undertaken of the performance of other local Trusts, national peers and by local commissioners, full details can be seen in Exhibit 3.

Overall, the annual improvement is evident with more Trusts scoring Excellent or Good. This represents a 10 percentage point increase for both parts the detail of which is shown in Table 1.

**Table 1:** 2007/08 Overall Performance Ratings (all Trusts)

Two parts of overall performance rating	Excellent	Good	Fair	Weak
Overall quality of Services scores	100 (26%)↑	139 (36%)↑	132 (34%)↓	20 (5%)↓
Overall use of resources scores	94 (24%)↑	145 (37%)↑	132 (34%)↓	20 (5%)↓

**Source:** Healthcare Commission annual health check 2007/08

At the very top end of performance, 42 trusts (11%) received a score of excellent for both use of resources and quality of services, up from 19 last year, and just two in 2005/06, 29 of these trusts were Acute/Specialist and all but two of these were foundation trusts (Exhibit 4). Foundation trusts have again performed better than non-foundation trusts across both parts of the overall rating, most notably so in relation to use of resources.

This year, the best performing strategic health authority area is the North East, with 39% of trusts scoring excellent and a further 52% scoring good. Four trusts (17%), including Newcastle Hospitals, achieved the highest combined rating, "Excellent" for quality of services and "Excellent" for use of resources and were all foundation trusts. The North East is also one of four strategic health authority areas not to record any trusts receiving a weak score.

Local commissioners performed less well, with either good or fair for use of resources. Within quality of services much of the performance does depend on the performance of the acute hospitals and there are a number new national targets that apply and are particularly challenging. South Tyneside PCT scored the only excellent score for Quality of Services.

Other large teaching hospitals have shown mixed performance. Sheffield Teaching Hospital NHS Foundation Trust maintained two 'Excellent' ratings for the second year, while Leeds Teaching Hospitals NHS trust scored 'Weak' for the second year for Quality of Services and 'Fair' for its Use of Resources.

Overall, acute Trust performance is strong, in both the local and national context, with Foundation Trusts coming through well. The relatively poor performance of Primary Care Organisations, particularly those comprising NHS “North of Tyne” is of significance and seems to reflect an established year on year trend.

6. CONCLUSION

The annual health check results reflect the excellent performance achieved in the Trust during 2007/08. This is a huge achievement for staff, particularly given size and complexity of the organisation and the inherent vagaries of the assessment criteria. This success of the Trust was further recognised in writing by Health Secretary, Alan Johnson and Healthcare Commission Chairman, Sir Ian Kennedy, publicly congratulating the staff at 57 of the best NHS trusts in the country.

**David Allison**  
**Operations Director**  
**14<sup>th</sup> November 2008**

## Existing National Targets – Trust Detailed Results

Target	Level of Performance	% similar Trusts achieving indicator
Maximum 26 week wait for inpatients and daycases	Achieved	87.6%
Maximum 13 weeks wait for an outpatient appointment	Achieved	94.7%
Maximum 2 months wait from urgent referral to treatment for all cancers	Achieved	99.4%
10% improvement per year on heart attack victims receiving thrombolysis within 60 minutes	Achieved	85.0%
Maximum one month from diagnosis to treatment for all cancers	Achieved	99.4%
Convenience and Choice – Choose and Book	Achieved	57.7%
Cancelled Operations and those not admitted within 28 days	Achieved	49.4%
Maximum two week wait for rapid access chest pain clinics	Achieved	97.4%
Maximum two week wait from GP referral to first outpatient appointment for urgent suspected cancer	Achieved	96.9%
Maximum 4 hour wait in A&E	Achieved	84.7%
Maximum three month revascularisation	Achieved	93.5%

## New National Targets – Trust Detailed Results

Target	Level of Performance	% similar Trusts achieving indicator
Year on year reductions in MRSA levels, C Diff Data Quality	MRSA – Under achieved C Diff - Achieved	50%
Drug misusers, information , screening and referral	Achieved	98.7%
Reduce health inequalities by 2010, Data quality on Ethnic Group and Smoking/Breast Feeding rates during pregnancy	Ethnic Group – Achieved Smoking/BF - Achieved	81.8%
Improvements in patient experience	Satisfactory	91.6%
Reduce mortality rates from heart disease and stroke and related diseases – Participation in Audits	Achieved	77.6%
Reduce mortality rates from suicide and undetermined injury	Achieved	89.6%
Milestones on the 18 week referral to treatment target and diagnostics	RTT – Achieved Diagnostics - Achieved	43.5%
Reduce emergency bed days by 2008	Achieved	88.7%
Obesity strategy, compliance with NICE guidelines	Achieved	95.9%

**Local and National Comparisons**

	Trust Name	Use of Resources	Quality of Service
<b>Local Acute Trusts</b>	South Tyneside NHS FT	Excellent	Excellent
	City Hospitals Sunderland NHS FT	Excellent	Excellent
	Gateshead Health NHS FT	Excellent	Good
	North Cumbria Acute Hospitals NHS Trust	Fair	Excellent
	Northumbria Healthcare NHS FT	Excellent	Good
	South Tees Hospitals NHS Trust	Fair	Good
	North Tees and Hartlepool NHS FT	Excellent	Good
	County Durham and Darlington NHS FT	Excellent	Excellent
<b>Local PCOs</b>	Newcastle PCT	Fair	Fair
	North Tyneside PCT	Fair	Good
	Northumberland Care Trust	Fair	Fair
	Gateshead PCT	Good	Good
	Sunderland PCT	Good	Good
	South Tyneside PCT	Good	Excellent
	Cumbria Teaching PCT	Fair	Fair
<b>National Peer Group</b>	Leeds Teaching Hospitals NHS FT	Fair	Weak
	Sheffield Teaching Hospital NHS FT	Excellent	Excellent
	University Hospital of Birmingham NHS FT	Excellent	Good
	Oxford Radcliffe Hospital NHS Trust	Fair	Excellent
	United Bristol Healthcare NHS Trust	Good	Good
	Nottingham University Hospitals NHS Trust	Fair	Fair

*Grading: Weak, Fair, Good and Excellent  
FT = Foundation Trust*

Exhibit 4

Acute and Specialist Trusts rated as 'Excellent' for both indicators

Trust name	Foundation Trust	Strategic health authority	Quality of services score	Use of resources score
City Hospitals Sunderland NHS Foundation Trust	Y	North East	Excellent	Excellent
County Durham and Darlington NHS Foundation Trust	Y	North East	Excellent	Excellent
South Tyneside NHS Foundation Trust	Y	North East	Excellent	Excellent
The Newcastle Upon Tyne Hospitals NHS Foundation Trust	Y	North East	Excellent	Excellent
Chesterfield Royal Hospital NHS Foundation Trust	Y	East Midlands	Excellent	Excellent
Basildon and Thurrock University Hospitals NHS Foundation Trust	Y	East of England	Excellent	Excellent
Cambridge University Hospitals NHS Foundation Trust	Y	East of England	Excellent	Excellent
James Paget University Hospitals NHS Foundation Trust	Y	East of England	Excellent	Excellent
Southend University Hospital NHS Foundation Trust	Y	East of England	Excellent	Excellent
Homerton University Hospital NHS Foundation Trust	Y	London	Excellent	Excellent
Royal Free Hampstead NHS Trust	N	London	Excellent	Excellent
The Royal Marsden NHS Foundation Trust	Y	London	Excellent	Excellent
Christie Hospital NHS Foundation Trust	Y	North West	Excellent	Excellent
Clatterbridge Centre for Oncology NHS Foundation Trust	Y	North West	Excellent	Excellent
Salford Royal NHS Foundation Trust	Y	North West	Excellent	Excellent
St Helens and Knowsley Hospitals NHS Trust	N	North West	Excellent	Excellent
Stockport NHS Foundation Trust	Y	North West	Excellent	Excellent
University Hospital of South Manchester NHS Foundation Trust	Y	North West	Excellent	Excellent
Basingstoke and North Hampshire NHS Foundation	Y	South Central	Excellent	Excellent

Trust				
Frimley Park Hospital NHS Foundation Trust	Y	South East Coast	Excellent	Excellent
Queen Victoria Hospital NHS Foundation Trust	Y	South East Coast	Excellent	Excellent
Royal Devon and Exeter NHS Foundation Trust	Y	South West	Excellent	Excellent
Yeovil District Hospital NHS Foundation Trust	Y	South West	Excellent	Excellent
Calderdale and Huddersfield NHS Foundation Trust	Y	Yorkshire and The Humber	Excellent	Excellent
Harrogate and District NHS Foundation Trust	Y	Yorkshire and The Humber	Excellent	Excellent
Sheffield Children's NHS Foundation Trust	Y	Yorkshire and The Humber	Excellent	Excellent
Sheffield Teaching Hospitals NHS Foundation Trust	Y	Yorkshire and The Humber	Excellent	Excellent
The Rotherham NHS Foundation Trust	Y	Yorkshire and The Humber	Excellent	Excellent
York Hospitals NHS Foundation Trust	Y	Yorkshire and The Humber	Excellent	Excellent